

**computer systems**

# COMMUNICATOR

# 3000



Articles

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# EDITOR'S NOTE

In this final issue of the COMMUNICATOR 3000 for 1978 two new software products, MFG/3000 and VIEW/3000, are presented. The first of these, MFG/3000, is an application program designed to manage the material planning and control functions for manufacturing (MFG) companies. VIEW/3000 represents a new generation of HP data entry software. Replacing DEL/3000 (which will be removed from Hewlett-Packard's price list in January), VIEW offers several powerful features intended to make your data entry processes easier to design and implement.

The other articles presented in this issue deal with some very practical topics. "A Quiz for Console Operators" consists of several sets of questions - of varying difficulty - which can help those who run HP 3000's review the range of operations they control. Questions concerning MPE III enhancements are included.

If you do encounter a usage problem with your system, your efforts toward isolating and accurately documenting the difficulty greatly assist HP support personnel in finding a solution. "How to Report a System Usage Problem" outlines steps for achieving this specificity. Lastly, to help everyone who must decipher abbreviations and mnemonics commonly used in the computer industry, we offer a sequel to the mnemonics primer published in issue #17.

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# INTRODUCING MFG 3000

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MFG/3000 is an application software product which helps manage the material planning and control functions of companies with discrete manufacturing processes. This new product maintains information that is used to plan material requirements, and to recognize and plan priorities effectively. The primary objective of MFG/3000 is to minimize inventory investment.

As shown in Figure 4-1. MFG/3000 consists of three products:

EDC/3000 - Engineering Data Control software which maintains descriptive, cost, and planning information and Bill of Material and routing data about the parts in your manufacturing operation.

IOS/3000 - Inventory and Order Status software which tracks planned issues (allocations) and planned receipts (workorders and purchase orders), and maintains stockroom inventory balances.

MRP/3000 - Material Requirements Planning software which generates the materials plan with recommendations about what and how much material to order and when to order it.

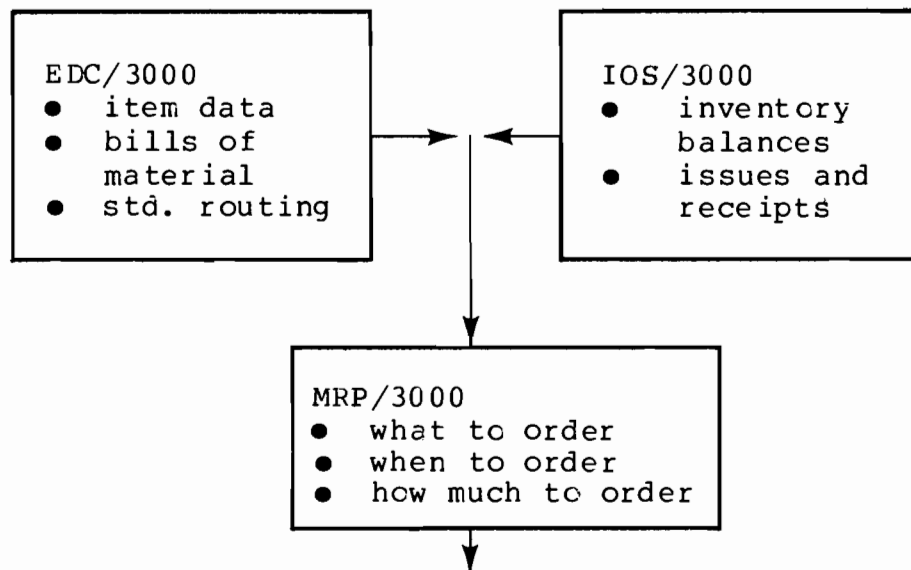


Figure 4-1 Material priority plan for all parts

MFG/3000 is designed to be used with Hewlett-Packard terminals. By placing terminals in the user's work area, information is available when and where it is needed. Data is input by the people responsible for its generation. Timely and complete information for operations and decision-making is available within seconds.

The user is guided through MFG/3000 by a simple menu selection approach. This technique eliminates the need to learn a new language or set of commands. One simply selects the function (i.e., retrieve Bill of Material, review stock status, etc.) from the menu and MFG/3000 flashes the desired information on the screen.

MFG/3000 utilizes Hewlett-Packard's award-winning data base management system, IMAGE/3000. The advantages of IMAGE include:

- Elimination of redundant information
- Capability for on-line update and retrieval
- Maintenance of data integrity
- Predefined manufacturing data base

In addition, Hewlett-Packard's English-based QUERY is available to generate reports and retrievals not specifically provided by MFG/3000. QUERY allows users to quickly produce reports themselves without involving a programmer. This increases the productivity of your manufacturing operation by providing quick response for required information.

#### EDC/3000

Engineering Data Control/3000 (EDC/3000) maintains information about every item in the materials inventory, including part numbers, product descriptions, cost data, bills of material, bills of labor, and engineering change information.

EDC/3000 is designed so that data is easily entered and changed by the user. With formatted data screens, one can quickly enter and review information on parts and bills of material. Terminals can be located in the work areas of the people responsible for maintaining part description, cost and planning information.

Information concerning bills of material, where used, and routing for parts can be reviewed on-line. Printed reports supplied on demand by EDC/3000 include: Single Level Bills, Indented and Summarized Parts Lists, Where Used Lists, and Routing Lists.

#### USING EDC

In a typical EDC/3000 installation, interactive CRT terminals are placed in all areas that require bill of material and engineering documentation. Requests for documentation are satisfied directly by on-line retrievals at the terminals, which could be located in production engineering, R&D, production control, manufacturing specifications, and other appropriate departments. Requests for lengthy reports entered by the terminal operator are serviced in regularly scheduled batch runs.

Data entry and editing using on-line CRT terminals can be accomplished either by a central group responsible for manufacturing documentation or by each individual responsible for specific portions of the data. Production Control, for example, might be responsible for the content of lead time fields, while production engineering would control bills of material. EDC/3000 employs regularly scheduled batch computer runs to actually update the data base with the transactions collected and edited by the CRT data entry. This batch updating facilitates control, security, and synchronization of inputs.

#### IOS/3000

Inventories can be classified in three ways: stockroom, work in process, and finished goods. Inventory and Order Status/3000 (IOS/3000) controls the stockroom inventory by maintaining complete and accurate records of all actions that affect inventory balances:

- Receipt of purchase orders and workorders
- Backorder filling
- Material issue (planned and unplanned)
- Adjustments

All record keeping and updating is done on-line, providing immediate and accurate information.

Using IOS/3000, the user can create, modify, and maintain records on workorders and purchase orders. When a workorder is partially issued, a backorder is automatically created. Information about each vendor gives a complete record that can be used for purchase order generation.

IOS/3000 automatically allocates all open workorders. Using the EDC Bill of Material, IOS explodes the workorder one level to determine the components required to manufacture it. By allocating the workorder, IOS is able to identify potential parts shortages before they occur. This aids in eliminating backorders.

IOS/3000 notes exceptional conditions and reports them to the people responsible for action (buyers, schedulers, stockroom personnel). The timely notification of exceptions to the Inventory Plan, represented by planned receipts (orders) and planned issues (allocations), can allow corrective action before the results become disastrous. The on-line nature of IOS helps foster accuracy of inventory and order data which can be used by MRP for generation of a total materials plan. IOS is thus responsible for the implementation and control of your material plan.

#### USING IOS

IOS offers the capability to control stockroom inventory movement. Orders to replenish stock are issued either to outside



vendors or a customer's own production facility.

A vendor purchase order is entered at a CRT terminal in the purchasing department, and includes the necessary tracking information such as quantities and due dates, as well as descriptive data. Once such an entry passes the customer defined edits, it is immediately added to the order file. When material is received, a CRT terminal with attached hard copy printer in the receiving area is used to update the order to reflect the receipt, print an accounts payable material receipt document, and increment on-hand inventory or inspection inventory as appropriate. If backorders exist for the part being received, a document is generated indicating the quantity of parts backordered and the department requiring them. This insures prompt filing of backorders once an out-of-stock item is received. All receipts to the stockroom are processed in this manner.

A workorder to an in-plant production facility is entered at a CRT terminal by the production control department using procedures similar to those for purchase orders. This workorder, since it is an authorization to build an assembly, part, or product, requires withdrawal of component parts from stock. These component withdrawal requirements are obtained in a batch run (usually done daily) which "explodes" the workorder quantity by the bill of material from EDC to create allocations which, on the appropriate date, will become requisitions for the correct amounts of each component.

By having allocations available before the actual issue of materials, pre-shortage reports which match all allocations for a particular part to the balance on hand are produced to point out possible parts shortages.

Just prior to the start date of the workorder, picking lists are produced to control the issue of material from the stockroom. Individual requests for parts are serviced directly at a terminal in the stockroom, as are responses to the picking lists.

When the workorder is completed, the material is received back into the stockroom in the same manner described earlier for purchase orders.

In addition to on-line control over all issues and receipts to the stockroom, a cycle counting system based on total usage value of the parts (ABC value classification) helps insure inventory record accuracy.

#### MRP/3000

MRP/3000 is a material requirements planning system which simulates the complex flow of material in a manufacturing company. If the material is short, it suggests an order for an appropriate quantity of the material, or expedites an existing order. Current and anticipated demand for a part is matched with the cur-

rent and anticipated supply for that part to find potential conflicts, and to suggest corrective actions whenever supply and demand get out of agreement.

MRP/3000 starts with up-to-date information about current status provided by EDC and IOS. Information about future requirements is provided by means of the master schedule. Defined time and quantity information is used to calculate material requirements for each inventoried part according to the planning horizon desired. A material plan is generated which can be used to evaluate priorities, anticipate potential problems, adjust future plans, and control material costs.

MRP/3000 is a net regenerative system - regenerative in that a complete materials plan is generated every time MRP is run, net in that demand is balanced against available and projected supplies to determine net requirements. These characteristics combine to produce a fully documented, visible materials plan on every run.

MRP/3000 provides visibility of the source of all demands by pegging the requirement to the order that created it. A specific due date is also assigned to each order or suggested order, making MRP/3000 a "bucketless" material requirements planning system.

#### USING MRP

The bill of material information from the EDC data base and the current inventory levels and order status from the IOS data base are combined by MRP/3000 to produce a series of reports used by production control and purchasing to plan inventory procurements.

MRP/3000 takes the independent demand for products represented by the customer's master schedule and calculates time-phased demand for component parts. Once all demands for a part or assembly have been determined, MRP will allocate current inventory and orders to these demands and then suggest new orders based on the part's order planning algorithm. The current and suggested orders are then offset by the assembly leadtime, modified by yield factors, and "exploded" via the bill of material to form dependent demand for this assembly's component parts.

The parts controller receives an exception report that highlights all MRP suggestions for "push outs" and "pull ups" of existing orders, as well as any new suggested orders that should be looked at before the next MRP run. Exceptions are detected according to individual controller parameters that are maintained via a CRT terminal.

The controller may take appropriate action based directly on the exception report, or may prefer to investigate the situation that triggered the suggested action. An action report, which displays all supply and demand entries for each part, can be consulted to

determine the cause of the exception. The parts controller (inventory planner) has the ability to override any MRP actions. Once decisions on the actions required have been made, the controller may update IOS/3000 to reflect his plan for order reschedules and new order releases.

More information about MFG/3000 can be obtained from your HP sales representative.

NOTE: MFG/3000 is available in North America & Europe only.

# VIEW 3000: NEW DATA ENTRY SOFTWARE

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VIEW/3000 was introduced by Hewlett-Packard in September 1978 and is the result of the implementation of new advances in data entry technology and of suggestions gathered from more than 600 current DEL/3000 (Data Entry Library) users. VIEW 3000 is not an enhanced version of DEL but a completely new data entry software product.

VIEW/3000 can help users implement straightforward interactive data entry tasks easily and efficiently, and facilitates the development of more complex terminal-oriented applications through the use of a high-level program interface.

Designed both as a stand-alone source data entry facility that can be implemented without programming effort and as a "front-end" to transaction processing applications, VIEW/3000 provides four important features:

## 1. A FORMS DESIGN FACILITY

The VIEW/3000 program FORMSPEC is an interactive forms design facility that reduces the complex problem of formatting CRT terminal screens to a simple step-by-step process.

The FORMSPEC program enables the creation of screen formats or forms by drawing them on a terminal screen. Each form contains fields whose characteristics are defined from a set of standard descriptions such as type of field (Required, Optional, or Display-only) and data type (Character, Numeric, or Date). Default values are provided for each field to accelerate and simplify the screen development process. It is possible, therefore, to design forms with VIEW/3000 much more quickly than with conventional programming techniques.

The FORMSPEC facility provides comprehensive DATA EDITING, DATA FORMATTING, DATA MOVEMENT AND CONDITIONAL CONTROL functions without having to generate such routines independently:

- Comprehensive data editing capabilities are offered. Among other edits, the following are available:

- Length Check
- Range Check
- Table Check
- Equality Checks
- Pattern Match
- Check Digit Verification (Mod. 10/11)

- Data may be formatted as it is being collected. VIEW/3000 offers standard routines which justify, fill, strip, and upshift the data in the fields specified.
- Data movement may be specified to move values between fields in a single form or field values between forms. This capability, for example, allows the sum of several fields in a form to be moved to another field in the same form reserved for the total amount.
- Arithmetic and conditional processing, dependent on the value entered in a field, may be defined and specified as needed by utilizing the standard advanced edit processing features of VIEW.
- Custom error messages can be specified with each edit characterization, to be displayed at run time.

Finally, multiple screens may be linked together for one application, and the sequence in which the forms are presented for data entry may be altered as data is collected.

All unprotected fields on a form have unique identifiers independent of their physical location on the form which allows rearranging of fields or form modification without changes to existing specifications.

In summary, VIEW/3000's Forms Design Facility provides an easy to use method of interactively designing forms that are immediately applicable to a wide variety of customer data entry requirements. Once the forms are designed, they are stored in a forms file for use whenever needed. Any form or field stored in the forms file is easy to modify either during or after initial creation.

## 2. A SOURCE DATA ENTRY FACILITY

For situations which require a stand-alone source data entry capability, VIEW/3000 provides a data entry program called ENTRY. The ENTRY program allows forms to be called from the forms file created by VIEW/3000's FORMSPEC program and to be displayed on the terminal screen. As data is entered, the ENTRY program performs the editing and validation routines specified by the designer for each field. If an error is detected during data entry, ENTRY highlights the field containing the error and displays a diagnostic message for the operator. Data can be immediately corrected and reentered at the source.

The ENTRY program stores the corrected, entered data in a batch data file. ENTRY also allows operators to review the data in the file and, if desired, to change the entered data.

### 3. A DATA REFORMATTING FACILITY

Occasionally, it is necessary to reformat the entered data to meet the specific input requirements of a customer's application program. For this, VIEW/3000 provides the following reformatting capabilities:

- Combining data from several forms into a single record in the output file.
- Splitting data from a single form into two or more records in the output file.
- Rearranging the data within a record, inserting constants, and generating check digits before writing it to the output file.
- Adjusting data within fields (for example, justifying the data or performing a zero fill).

The program REFSPEC allows specification of how the data in the batch file is to be reformatted and written to an output file. Specifications are entered using standard menus much like those used for forms design. The specifications are stored in a "reformat specification file".

The program REFORMAT performs the reformatting of the data. REFORMAT is a non-interactive program that requires only the names of the batch data file, reformat file, and output file to execute. It can be run at any time after data entry is complete, and the output file can then be used as input to existing application programs. A formatted listing of the output records can be requested.

### 4. A PROGRAM INTERFACE

VIEW/3000 provides a library of high-level procedures which provides a simple programmatic interface between an application program on the HP 3000 computer, the terminal, the forms and edits defined, the entered data, and the batch data file. These procedures provide control from the user's RPG, COBOL, BASIC, FORTRAN, or SPL application program.

The table below lists a few of the functions these procedures perform for forms management, terminal input/output, data editing, and data access.

VGETNEXTFORM - Retrieves the screen image and all editing characteristics in a single access.

VSHOWFORM - Displays the current form, any data in the

data buffer and diagnostic error messages on the terminal.

VREADFIELDS - Reads input from the terminal.

VFIELDDEDITS - Edits all fields according to forms file specifications.

VGETFIELD - Returns the value of a single field to the program.

VPUTBUFFER - Writes data from the application program to the data buffer.

Most of the procedures require only one parameter and all are easy to use. For more information concerning these procedures consult the VIEW/3000 reference manual (part number 32209-900001).

## 5. AN EXAMPLE OF USING VIEW/3000

The following example demonstrates the ease of using VIEW/3000. A single-form "Purchase Order" is developed in a step-by-step manner. Even when form creation and field definition are far more sophisticated than illustrated here, the process remains essentially as easy and straightforward as shown.

Step 1. After logging onto the HP 3000 and running the program FORMSPEC, VIEW displays the first forms design menu. The menu requests the name of the forms file where the forms are to be stored. The forms file is named ORDFORM and the key file name is ORDKEY. The FORMSPEC program automatically creates these files.

### FORMSPEC A.00.00 Forms File Menu

Forms File Name [ORDFORM]

Key File Name [ORDKEY ] (if new)

Step 2. After pressing the ENTER key on the user's terminal, the MAIN menu is displayed. This menu allows selection from a number of useful functions. To show how a new form is created "ADD A FORM" is selected by typing the letter "A".

```

FORMSPEC A.00.00 Main Menu                                FORMS FILE: ORDFORM

[A] Enter Selection

A--Add a form
S--Add a Save field
G--Go to GLOBALS Menu, OR Go to form [          ] field [          ]

L--List Forms File, OR List form ... [          ]

D--Delete Save field ..... [          ]
   Form ..... [          ]

C--Copy new form name ..... [          ]
   from form ..... [          ]
   from Forms File (opt) ..... [          ]

X--Compile Forms File
   Optional: Fast Forms File [          ]
   Key File ..... [          ] (only if new)
  
```

Step 3. After pressing the ENTER key again, the FORM menu is displayed. This menu is used to identify the form by name, to select how the form is to be displayed, and to define its sequence in relation to other forms. A form called "SHIPTO" is created that is to be repeated during data entry until all data has been entered.

```

FORMSPEC A.00.00 Form Menu                                FORMS FILE: ORDFORM

Form Name [SHIPTO ]

Repeat Option [R]
N--No Repeat
A--Repeat, appending
R--Repeat, overlaying

Next Form [C] Name [$END ]
C--Clear before Next Form
A--Append Next Form
F--Freeze, then append Next Form

Comments [Purchase Order Form ]
  
```



Step 4. Pressing the ENTER key clears the terminal screen completely. The form can now be drawn on the blank screen exactly as it is to appear to the data entry operator. In this example, data fields are indicated by left and right brackets. (Non-displaying delimiters are also available.) The fields must be identified by typing a name within each. When the form is completely drawn, pressing the ENTER key causes the form to be stored in the forms file.



A decision could be made at this point to accept default editing specifications for all the fields in the form. If so, the user would proceed to Step 6 and compile the forms file. This application would then be ready for immediate use by the ENTRY program or any other suitable application program. However, in this example, some simple editing is specified in Step 5.

```

    . . . ENTER A NEW PURCHASE ORDER . . .

                                     DATE [date      ]

SHIP TO [name          ]
        [addr1         ]
        [addr2         ] [zip   ]

ORDER #   QTY.   PART #   PRICE
[order num ] [qty ] [partnum ] [price ]

```

Step 5. The FORMSPEC program displays each data field in the new form in left to right, top-to-bottom screen order with default values. Each field can be changed from an "optional" to a "required" or "display-only" type of field; and its data type changed from "character" to one of a variety of numeric types or to one of three date formats.

Additional editing, data movement, formatting and conditional control may be specified for each field by using a simple set of processing statements. These statements are entered at the bottom of the field manual in a free-form area. In the example, the PRICE field is to be a numeric, required field that must be greater than or equal to 1. FType was changed from Optional to Required, and DType from CHARACTER to NUM2. A customized error message -- MINIMUM ORDER IS \$1.00 -- is to be used when the edit condition is not met by the data entered.

ORDER #	QTY	PART #	PRICE
[ordernum ]	[qty ]	[partnum ]	[price ]
Num [9 ]	Len [7 ]	Name [PRICE ]	Enh [HI ]
Initial Value [		FType [R]	DType [NUM2]

\*\*\* Processing Specifications \*\*\*

GE 1 "MINIMUM ORDER IS \$1.00"

Step 6. The user can now return to the MAIN menu and specify that the forms file be compiled. The form is now ready for immediate use in data entry.

When the forms design is complete, the user can compile the forms file to a "fast forms file" which is created with a minimal record size. Such a forms file can improve performance at run time.

[X] Enter Selection

A--Add a form

S--Add a Save field

G--Go to GLOBALS Menu, OR Go to form [ ] field [ ]

L--List Forms File, OR List form ... [ ]

D--Delete Save field ..... [ ]  
Form ..... [ ]

C--Copy new form name ..... [ ]  
from form ..... [ ]  
from Forms File (opt) ..... [ ]

X--Compile Forms File

Optional: Fast Forms File [ ]

Key File ..... [ ] (only if new)

Step 7. Running the ENTRY program uses the newly created form to enter purchase order information.

As shown in this example, VIEW/3000 facilitated the design of an interactive form and the entry of data into this form in seven simple steps.

```

      . . . ENTER A NEW PURCHASE ORDER . . .

                                     DATE [4/7/78 ]

SHIP TO [APEX MANUFACTURING COMPANY ]
        [2101 MAIN STREET           ]
        [MONTEREY, CALIFORNIA      ] [95021]

ORDER /   QTY.   PART /   PRICE
[223155 ] [ 25] [453992-1120] [ 10.50]

ENTRY A.00.00   Batch Record #1   Mode: Collect
```

# AN HP MNEMONICS PRIMER: VOLUME II

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General Systems Division

Issue number 17 of the COMMUNICATOR 3000 contained a list of about 130 Engineering Computer Mnemonic (ECM) terms and their definitions. Considering the widespread use of mnemonics in the computer industry, we felt that such a listing would be helpful. Well, the response to that first list has been so great that a second list has been compiled with nearly 400 terms.

The expanded guide, which is printed below, is meant for everyone from line employees to secretaries to managers. Engineers might even find this list useful (considering they "developed" most of the terms). The list contains PC board abbreviations, order processing terms, sales jargon, and numerous other abbreviated misnomers and mindbogglingers. You will probably cherish it as much as your paycheck.

As with the first ECM guide, this list is not complete. Feedback and ideas from you are most welcome. If you have any suggestions, please send them to me at GSD. Happy translating.

103's	BELL MODEM, 300 BPS, FULL DUPLEX
113's	BELL MODEM (FANCY 103), 300 BPS, FULL DUPLEX
202's	BELL MODEM, 1200/1800 BPS (DEPENDS ON LINE CONDITIONING), HALF DUPLEX
212's	BELL MODEM, 300 OR 1200 BAUD, SWITCHED LINES, FULL DUPLEX

## A

ACB	ACCESS CONTROL BLOCK
ACE	ACCOUNT CUSTOMER ENGINEER
ACK	ACKNOWLEDGE CHARACTER IN BISYNC
ADCC	ASYNCHRONOUS DATA COMMUNICATIONS CONTROLLER (FOR SERIES 33 - TWO TYPES: MAIN AND EXTENDER)
ADR	ADDRESS REGISTER
ALGOL	ALGORITHMIC LANGUAGE
ALU	ARITHMETIC LOGIC UNIT
AM	AREA SALES MANAGER
AMD	AUTOMATIC MEASUREMENT DIVISION (NOW PART OF DATA SYSTEMS)
APL	A PROGRAMMING LANGUAGE (#32105A)
AR	ASYNCHRONOUS REPEATER (EXTENDS TERMINAL DRIVING DISTANCE - #30037A)

ASCII AMERICAN STANDARD CODE FOR INFORMATION INTERCHANGE  
ATC ASYNCHRONOUS TERMINAL CONTROLLER (#30032A)  
ATTN ATTENTION

B

BACK BUS ACKNOWLEDGE  
BAEDP BAY AREA ELECTRONIC DATA PROCESSING (INTERNAL HP COM-  
PUTER CENTER)  
BASIC BEGINNER'S ALL-PURPOSE SYMBOLIC INSTRUCTION CODE  
BATT BATTERY TEST POINT  
BAUD SIGNALLING RATE PER SECOND (RECEIVER SAMPLING RATE)  
BCD BINARY CODED DECIMAL  
BCS BINARY CONTROL SYSTEM FOR 2100-SERIES COMPUTER  
BIC BUS INTERFACE CONTROLLER  
BISYNC BINARY SYNCHRONOUS COMMUNICATIONS  
BNDV BOUNDS VIOLATION  
BOT BEGINNING OF TAPE  
BPI BITS PER INCH (MAG TAPE TERM)  
BPS BITS PER SECOND  
BRQ BUS REQUEST  
BSC BINARY SYNCHRONOUS COMMUNICATIONS  
BSI BRITISH STANDARDS ORGANIZATION  
BTU BRITISH THERMAL UNIT  
BUSD BUS DATA REGISTER

C

CAR CENTRAL ADDRESS REGISTER,  
CAS COLUMN ADDRESS STROBE  
CCE CONDITION CODE EQUAL  
CCG CONDITION CODE GREATER THAN  
CCIR INTERNATIONAL CONSULTATIVE COMMITTEE FOR RADIO  
CCITT INTERNATIONAL CONSULTATIVE COMMITTEE FOR TELEGRAPH  
CCL CONDITION CODE LESS THAN  
CDR CENTRAL DATA REGISTER  
CE CUSTOMER ENGINEER  
CHI HPIB INTERFACE CONTROLLER  
CHL CHANNEL  
CIR CURRENT INSTRUCTION REGISTER  
CIS COLLEGE INFORMATION SYSTEMS (SOFTWARE PACKAGE)  
CLST COLD-LOAD SELF-TEST  
CMOS COMPLEMENTARY METAL OXIDE SEMICONDUCTOR  
CMS CORPORATE MATERIALS AND SERVICES  
CNTL CONTROL  
CNTR COUNTER  
COBOL COMMON BUSINESS ORIENTED LANGUAGE  
CPC CORPORATE PARTS CENTER  
CPI CHANNELS PER INCH (MAG TAPE TERM)

CPP CHANNEL PROGRAM PROCESSOR  
 CPS CHARACTERS PER SECOND  
 CPU CENTRAL PROCESSING UNIT  
 CPVA CHANNEL PROGRAM VARIABLE AREA  
 CRC CYCLIC REDUNDANCY CHECK  
 CRCC CYCLIC REDUNDANCY CHECK CHARACTER  
 CRT CATHODE-RAY TUBE (VIDEO SCREEN)  
 CS COMMUNICATION SYSTEM  
 CSD COMPUTER SERVICE DIVISION  
 CSR CANADIAN SALES REGION  
 CSRQ CHANNEL SERVICE REQUEST  
 CST CODE SEGMENT TABLE  
 CTL CENTRAL DATA BUS OR COMPLEMENTARY TRANSISTOR LOGIC  
 CTS CLEAR TO SEND (MODEM SIGNAL)  
 CWF COURSE WRITING FACILITY (COLLEGE SOFTWARE PACKAGE)

D

D/C DATA COMMUNICATIONS OR DATE CODE  
 DAV DATA VALID  
 DB DATA BASE  
 DBMS DATA BASE MANAGEMENT SYSTEMS  
 DCD DATA CARRIER DETECT (SIGNAL FROM MODEM)  
 DCEM DISTRICT CUSTOMER ENGINEERING MANAGER  
 DCIF DISC CONTROLLER INTERFACE (# 30 229)  
 DEL DATA ENTRY LIBRARY (SOFTWARE PACKAGE)  
 DEV DEVICE  
 DEVNO DEVICE NUMBER  
 DEVNR DEVICE NOT READY  
 DIO DATA INPUT/OUTPUT LINES  
 DIS DISABLE  
 DIT DEVICE INFORMATION TABLE  
 DM DISTRICT SALES MANAGER  
 DMA DIRECT MEMORY ACCESS  
 DMD DISK MEMORY DIVISION  
 DRT DEVICE REFERENCE TABLE  
 DS DISTRIBUTED SYSTEMS (LINKS BETWEEN 3000's)  
 DSD DATA SYSTEMS DIVISION  
 DSN DISTRIBUTED SYSTEMS NETWORK  
 DSR DATA SET READY (MODEM SIGNAL)  
 DST DATA SEGMENT TABLE  
 DTD DATA TERMINALS DIVISION  
 DTR DATA TERMINAL READY (TERMINAL SIGNAL)  
 DTS 70 DIGITAL TEST SYSTEM (CIRCUIT TESTING FIXTURE)  
 DUMP MEMORY DUMP  
 DUS DIAGNOSTIC UTILITY SYSTEM

## E

E EFFECTIVE ADDRESS REGISTER  
 EBCDIC EXTENDED BINARY CODED DECIMAL INTERCHANGE CODE  
 ECL EMMITTER-COUPLED LOGIC  
 ECM ERROR CORRECTION MEMORY  
 EDC ENGINEERING DATA CONTROL (#32380A - MANUFACTURING APPLICATION SOFTWARE PACKAGE)  
 EIA ELECTRONIC INDUSTRIES ASSOCIATION  
 EIS EXTENDED INSTRUCTION SET (#30011A FOR PRE-SERIES II, #30012A FOR SERIES II/III)  
 EN ENABLE  
 ENQ ENQUIRY CHARACTER IN BISYNC  
 EOB END OF BLOCK (USED IN DATA COMMUNICATIONS)  
 EOF END OF FILE (USED WITH DISKS, MAG TAPES, AND TERMINALS)  
 EOI END OR IDENTIFY  
 EOR END OF RECORD  
 EOT END OF TEXT, TRANSMISSION, OR TAPE  
 ERS EXTERNAL REFERENCE SPECIFICATION  
 ESD ELECTROSTATIC DISCHARGE  
 ESL ELECTROMAGNETIC SYSTEMS LABORATORY (OEM BUYER)  
 ESR EASTERN SALES REGION

## F

FCA FAULT CORRECTING ARRAY (CORRECTS MEMORY ERRORS - #30009)  
 FCB FILE CONTROL BLOCK  
 FCO FIELD CHANGE ORDER  
 FE FIELD ENGINEER (SALES PERSON)  
 FHD FIXED HEAD DISK (2660)  
 FICS FIELD INVENTORY CONTROL SYSTEM  
 FIFO FIRST-IN, FIRST OUT MEMORY  
 FLI FAULT LOGGING INTERFACE (INTERFACES PROCESSOR AND MEMORY FAULT CONTROL LOGIC)  
 FORTRAN FORMULA TRANSLATOR (SCIENTIFIC PROGRAMMING LANGUAGE)  
 FP FRONT PANEL  
 FPLA FIELD PROGRAMMABLE LOGIC ARRAY  
 FSI FIELD SERVICE INVENTORY  
 FSM FIELD SALES MANAGER

## G

GIC GENERAL INPUT/OUTPUT CHANNEL  
 GIM GENERAL INFORMATION MANUAL  
 GSDXX TRAINING COURSE NUMBERS

H

HASP HOUSTON AUTOMATIC SPOOLING PROGRAM (IBM OPERATING SYSTEM)  
 HEART HP CORPORATE CENTRAL ORDER PROCESSING SYSTEM  
 HLT HALT  
 HPDSN HP DISTRIBUTED SYSTEMS NETWORK  
 HPIB HP INTERFACE BUS  
 HPPO HP POLICIES AND OBJECTIVES CLASS  
 HPSA HP EUROPEAN SALES AND SERVICE  
 HSI HARDWIRED SERIAL INTERFACE (# 30 36 0A)  
 HSUI HIGH SPEED UNIVERSAL INTERFACE (#30059 - ESL BOARD)

I

I/C INTERCONNECT  
 I/F INTERFACE  
 I/O INPUT/OUTPUT  
 IC INTEGRATED CIRCUIT OR INTERCONNECT PROCESS  
 ICF INTEGRATED COMPUTER FAMILY  
 ICON INTERCONTINENTAL SALES AND SERVICE  
 ICS INTERRUPT CONTROL STACK  
 IDIMS INTERACTIVE DIGITAL IMAGE MANIPULATION SYSTEM (ESL MODIFIED 3000 SYSTEM)  
 IDF INSTRUCTIONAL DIALOGUE FACILITY (2000 SOFTWARE PACK)  
 IDS INTEGRATED DISPLAY SYSTEM (SERIES 300)  
 IFC INTERFACE CLEAR  
 ILT INTERRUPT LINKAGE TABLE  
 IMB INTER MODULE BUS  
 IMF INSTRUCTIONAL MANAGEMENT FACILITY (2000 SOFTWARE PACK)  
 IMS INTERNAL MAINTENANCE SPECIFICATION  
 INT INTERMITTENT OR INTERRUPT  
 IO INTERNAL ORDER  
 IOP INPUT/OUTPUT PROCESSOR  
 IOS INTERNAL ORDER SHORT FORM OR INVENTORY ORDER STATUS (#32384A - MANUFACTURING APPLICATION SOFTWARE PACKAGE)  
 IOSM INTER-OFFICE SERVICE MEMO  
 IRP INTERMEDIATE RANGE PLAN  
 IRQ INTERRUPT REQUEST  
 ISR INTERRUPT STATUS REGISTER  
 ISS INFORMATION STORAGE SYSTEMS (MANUFACTURED 2883 THROUGH 2888 DISK DRIVES - DIVISION OF SPERRY UNIVAC)  
 IT INSTALLATION TAPE (NEW NAME FOR MASTER INSTALLATION TAPE)  
 IVR IDENTIFY, VERIFY, AND REPORT



## J

JCL JOB CONTROL LANGUAGE

## K

K/A KNOWN AS  
KSAM KEYED SEQUENTIAL ACCESS METHOD (DATA BASE MANIPULATION ROUTINE)

## L

LD LOAD  
LF LINE FEED  
LOAD COLD LOAD  
LP LINE PRINTER OR LAB PROTOTYPE  
LPDT LOGICAL-PHYSICAL DEVICE TABLE  
LPU LINE POWER UP (POWER SUPPLY OUTPUT INDICATOR)  
LSI LARGE SCALE INTEGRATION

## M

MB MEGABYTE  
MBO MANAGEMENT BY OBJECTIVES  
MCL MEMORY CONTROL AND LOGGING BOARD (#30007)  
MCS MEMORY CONTROL AND STATUS  
MCU MODULE CONTROL UNIT BOARD (#30003-60007)  
MC<sup>2</sup> 3000II MEMORY DIAGNOSTIC OR HP 16 BIT SOS MICRO-CPU CHIP (MICROPROCESSOR)  
MEMA MEMORY ADDRESS REGISTER  
MFG MANUFACTURING APPLICATIONS SOFTWARE PACKAGE  
MHD MOVING HEAD DISK  
MI MAINTENANCE INTERFACE  
ML MATERIAL LIST  
MM MAINTENANCE MODULE  
MMT MASTER MAINTENANCE TAPE (FOR 3000 SOFTWARE)  
MODEM MODULATOR/DEMULATOR  
MOP MEMORY OPERATION CODE  
MOS METAL OXIDE SEMICONDUCTOR  
MOSAIC GSD INTERNAL VERSION OF INVENTORY ORDER STATUS PROGRAM  
MPE MULTI-PROGRAMMING EXECUTIVE (3000 OPERATING SYSTEM)  
MPEC MULTI-PROGRAMMING EXECUTIVE (PRE-SERIES II)  
MPEII MULTI-PROGRAMMING EXECUTIVE (1976 RELEASE)  
MPEIII MULTI-PROGRAMMING EXECUTIVE (1978 RELEASE)  
MPI MAINTENANCE PANEL INTERFACE BOARD (#30354)

MRF MATERIAL RECORDS FILE (PARTS DATA BASE)  
MRJE MULTILEAVING REMOTE JOB ENTRY (ALLOWS MULTIPLE  
I/O RJE)  
MRP MANUFACTURING REQUIREMENTS PLANNING (#32388A - MANU-  
FACTURING APPLICATION SOFTWARE PACKAGE)  
MRT MATERIALS REQUEST TAG  
MSR MIDWEST SALES REGION  
MSRE MIDWEST SALES REGION EAST  
MSRW MIDWEST SALES REGION WEST  
MT MAGNETIC TAPE  
MTBF MEAN TIME BETWEEN FAILURES  
MTRS MAGNETIC TAPE REFORMATTING SYSTEM  
MTS MULTIPOINT TERMINAL SOFTWARE OR MEMBER OF TECHNICAL  
STAFF OR MAGNETIC TAPE SYSTEM (OPERATING SYSTEM FOR  
2100 COMPUTER)  
MTTR MEAN TIME TO REPAIR  
MUX MULTIPLEXER (MUX CHANNEL INTERFACES ALL PERIPHERALS  
BUT TERMINALS AND HIGH SPEED DISKS WHILE MUX PANEL  
INTERFACES TERMINALS)

N

NEP NET EXCHANGE PRICE  
NIR NEXT INSTRUCTION REGISTER  
NPT NEW PRODUCT TOUR (IN-FIELD TRAINING)  
NRDI NOT READY FOR DATA INPUT  
NRFD NOT READY FOR DATA  
NRZI NON-RETURN TO ZERO INVERTED (MAG TAPE TERM)  
NSC NEELY SANTA CLARA  
NSN NO SERIAL NUMBER  
NSR NEELY SALES REGION  
NTF NO TROUBLE FOUND  
NVAS NET VALUE ADDED SALES

O

OBS OBSOLETE  
OEM ORIGINAL EQUIPMENT MANUFACTURER  
OIMS OBSOLESCENCE IN MANUFACTURING SPECS  
OIP OBSOLESCENCE IN PROGRESS  
OJT ON-THE-JOB TRAINING  
OP ORDER PROCESSING  
OPCODE OPERATION CODE  
OSS OPERATING SYSEMS SPECIALIST  
OT OVER-TIME  
OVF OVERFLOW

P

P PROGRAM POINTER  
P/S POWER SUPPLY  
PADD PRE-ADDER  
PAL PROGRAMMABLE ARRAY LOGIC  
PB PROGRAM BASE  
PC PRINTED CIRCUIT OR PROGRAMMABLE CONTROLLER  
PCA PRINTED CIRCUIT ASSEMBLY  
PCAL PROCEDURE CALL  
PCB PRINTED CIRCUIT BOARD OR PROCESS CONTROL BLOCK  
PCE PARTS CENTER EUROPE  
PCM POWER CONTROL MODULE (3000 POWER DISTRIBUTION UNIT)  
PCO PRODUCTION CHANGE ORDER  
PCU POWER CONTROL UNIT (ISS DISK POWER DISTRIBUTION UNIT)  
OR PROCESSOR CONTROL UNIT  
PDU POWER DISTRIBUTION UNIT  
PE PHASE-ENCODED OR PARITY ERROR  
PFW POWERFAIL WARNING  
PHI SINGLE CHIP HPIB INTERFACE  
PICS PHONE-IN CONSULTATION SERVICE (FOR CUSTOMER QUESTIONS)  
PL PROGRAM LIMIT  
PLA PROGRAMMABLE LOGIC ARRAY  
PON POWER-ON SIGNAL  
PP PRODUCTION PROTOTYPE OR PARALLEL POLL  
PRCY PRIORITY CARRY  
PRI PRIORITY INPUT  
PRO PRIORITY OUTPUT  
PROC PROCEDURE OR PROCESS  
PROF PRODUCTION FAILURE REPORTING SYSTEM  
PROM PROGRAMMABLE READ-ONLY MEMORY  
PSP PRODUCT SUPPORT PACKAGE (CE HARDWARE PACK)  
PSU POWER SUPPLY UP SIGNAL  
PT PRODUCT TYPE  
PTOP PROGRAM TO PROGRAM COMMUNICATIONS (DS TERM) OR  
POINT TO POINT (HARDWIRE CONNECTION)



Q

Q STACK MARKER

R

RA LOGICAL TOP OF STACK  
RAL ROM ADDRESS LINE  
RALU REGISTER AND ARITHMETIC LOGIC UNIT CHIP  
RAM RANDOM ACCESS MEMORY  
RAR ROM ADDRESS REGISTER

RAS ROW ADDRESS STROBE  
 RASS REGISTER, ADDRESS, SKIP, AND SPECIAL IC CHIP  
 RB TOP OF STACK - 1  
 RC TOP OF STACK - 2  
 RCEM REGIONAL CUSTOMER ENGINEERING MANAGER  
 RD TOP OF STACK - 3  
 RDBA REMOTE DATA BASE ACCESS  
 REN REMOTE ENABLE  
 RFA REMOTE FILE ACCESS  
 RFI RADIO FREQUENCY INTERFERENCE  
 RI RING INDICATOR (MODEM SIGNAL)  
 RIR ROM INSTRUCTION REGISTER  
 RJE REMOTE JOB ENTRY  
 RM REGIONAL MANAGER  
 RO REPAIR ORDER  
 ROM READ ONLY MEMORY  
 ROPS REPAIR ORDER PROCESSING SYSTEM  
 RPG REPORT PROGRAM GENERATOR (SOFTWARE)  
 RS 232C MODEM LINE LOGIC LEVEL STANDARDS  
 RSM REGIONAL SALES MANAGER  
 RSVP REMOTE SYSTEM VERIFICATION PROGRAM  
 RTE REAL TIME EXECUTIVE (2000 OPERATING SYSTEM)  
 RTEC REAL TIME EXECUTIVE (2000 CORE-BASED SYSTEM)  
 RTS REQUEST TO SEND (MODEM SIGNAL)

S

S STACK POINTER  
 S/W SOFTWARE  
 SAS STUDENT ASSIGNMENT SYSTEM (EDUCATION SOFTWARE PACKAGE)  
 SCC SELECTOR CHANNEL CONTROLLER BOARD (#30030)  
 SCD SANTA CLARA DIVISION  
 SCMB SELECTOR CHANNEL MAINTENANCE BOARD (#30033)  
 SCR SELECTOR CHANNEL REGISTER BOARD (#30030)  
 SDE SOURCE DATA ENTRY  
 SDLC SYNCHRONOUS DATA LINK CONTROLLER  
 SDUP SYSTEM DIAGNOSTIC UTILITY PROGRAM (SERIES I)  
 SDUPII SYSTEM DIAGNOSTIC UTILITY PROGRAM (SERIES II/III)  
 SE SYSTEMS ENGINEER  
 SF SYSTEM FAILURE  
 SF#XXX SYSTEM FAILURE NUMBER (3000 MPE)  
 SIO START INPUT/OUTPUT  
 SIOP START INPUT/OUTPUT PROCESSOR  
 SIS STUDENT INFORMATION SYSTEM (EDUCATIONAL SOFTWARE PACK)  
 SLEUTH STAND-ALONE DIAGNOSTIC UTILITY SOFTWARE  
 SMA SEMICONDUCTOR MEMORY ARRAY  
 SMR SOFTWARE MAINTENANCE REQUEST  
 SODA SALES OFFICE DATA ACCESS  
 SOS SILICON ON SAPPHIRE (IC FABRICATION TECHNIQUE)  
 SOVF STACK OVERFLOW  
 SP SCRATCH PAD  
 SPL SYSTEM PROGRAMMING LANGUAGE (FOR 3000 SYSTEM)

SPR SOFTWARE PROBLEMS REPORT  
 SR SERVICE REQUEST OR SALES REPRESENTATIVE  
 SRQ SERIAL REQUEST  
 SRST SYSTEM RESET  
 SS SYSTEM SPECIALIST  
 SSB SOFTWARE STATUS BULLETIN  
 SSC SOFTWARE SUBSCRIPTION CENTER  
 SSF SKIP AND SPECIAL FIELD BOARD  
 SSLC SYNCHRONOUS SINGLE LINE CONTROLLER BOARD (#30055A)  
 SSM SYSTEM SERVICE MANUAL  
 SSR SOUTHERN SALES REGION  
 SSS SOFTWARE SUBSCRIPTION SERVICE  
 STA STATUS REGISTER  
 START WARMSTART  
 STT SEGMENT TRANSFER TABLE  
 STX START OF TEXT (BISYNCHRONOUS COMMUNICATIONS)

T

TAC TRANSFER AT COST  
 TAR TECHNICAL ACTION REQUEST  
 TAV TOP OF STACK - A VALID  
 TBG TIME BASE GENERATOR  
 TBO TO BE OBSOLETE  
 TBV TOP OF STACK - B VALID  
 TCI TERMINAL CONTROLLER INTERFACE BOARD (#30062)  
 TDI TERMINAL DATA INTERFACE BOARD (#30032)  
 TOS TOP OF STACK  
 TSB TIME-SHARED BASIC  
 TSP TELECOMMUNICATIONS SUPPORT PACKAGE  
 TTL TRANSISTOR-TRANSISTOR LOGIC  
 TTY TELETYPE OR TELEPRINTER

U

UCOP USER CONTROLLER PROCESSOR (MPE MODULE)  
 UDC USER-DEFINED COMMANDS  
 UI UNIVERSAL INTERFACE BOARD  
 UL UNDERWRITERS LAB  
 USL USER SUBPROGRAM LIBRARY

V

VAS VALUE ADDED SALES  
 VDE GERMAN SAFETY STANDARDS ORGANIZATION

W

WSTAB      WORKING SET TABLE

X

X            INDEX  
XC          CONDITIONAL INDEX

Y

YHP        YOKOGAWA HP (HP JAPAN)

Z

Z            STACK LIMIT

# HOW TO REPORT A SYSTEM USAGE PROBLEM

Roy Clifton  
General Systems Division

The efficiency with which HP support personnel deal with system usage problems reported by customers is, to some degree, a function of the accuracy the customer exhibits in reporting the problem. A problem which has been isolated and well documented is already partially solved in that no further time need be spent on these preliminary functions by the support organization. The following procedures outline an effective problem reporting sequence:

1. In isolating a system usage problem the following steps are helpful:
  - a. Change the environment so that only the selected program(s) will execute.
  - b. Determine if the program has been executing in the past. If it has, determine what changes have been made to the program since the last successful execution.
  - c. Segment the program and execute each module independently to isolate the problem.
  - d. If your System Manager cannot isolate the problem, he may use the phone in consulting service (PICS). A Systems Engineer will attempt to isolate the problem over the phone and, if this is not possible, to discuss with you what on-site services are required.

After isolating the suspected problem, your next step should be to consult the latest copy of the Software Status Bulletin (SSB). If the problem is reported in this publication, you can assume that HP is aware of the malfunction and that the appropriate corrective steps are being taken. A work-around may have already been developed and entered in the Software Status Bulletin.

Now, if you do not find the problem listed in the SSB, and if you subscribe to an HP Full Software Support policy, then phone your local PICS center to determine if more recent information about the problem is available.

If, after completing all of the steps discussed above, you find that your problem is unique (i.e., it has not been reported previously), submit a Software Maintenance Request. Accompanying the Software Maintenance Request should be all materials needed to duplicate the problem.

2. For documenting a system usage problem the following materials may be necessary:
  - a. A compiled listing of the program(s) with a PMAP listing (required when a user's program is involved).
  - b. A listing of the actual execution showing the indicated problem. (REQUIRED)
  - c. A STREAM file that will reproduce the problem, or a memo of commands and input/output for reproducing the problem. (REQUIRED when user program is involved)
  - d. A magnetic tape with the STREAM file, program source, USL, RL, SL, or program files and any data files needed to reproduce the problem. The originator's name and mailing address must be put on the tape to insure its return. (REQUIRED when programs larger than 10 lines of code are needed to isolate the problem)
  - e. A printed cold dump of the system if it failed, halted or hard paused.
  - f. A line printer copy of the file LOADMAP.PUB.SYS
  - g. A copy of the I/O configuration.

Forward your Software Maintenance Request to the Consulting Service center (PICS) at the local HP sales office. A Systems Engineer will be assigned the maintenance request and will sign the form after verifying the problem. If the SE is unable to resolve the Software Maintenance Request, it will be mailed to the factory. This sequence enables your local support organization to be aware of any problems you may be experiencing.

At the factory, your report will again be checked and, if it describes a unique, reproducible bug, will be entered in the Software Status Bulletin.



# A QUIZ FOR CONSOLE OPERATORS

This set of questions has been developed as a learning tool for persons who operate HP 3000 Series II/III computer systems. We're sure they will provide you with hours of good, clean fun.

The range of difficulty of the questions varies greatly: compare, for example, Section A with Section I. Our intent is to challenge everyone who decides to work through the set, from a beginning operator to an experienced system manager.

We also expect, despite our efforts otherwise, that there may be some errors. If you find any, please send them to the COMMUNICATOR (find the address under EDITOR'S NOTE) and we will print them. We would also be glad to consider the addition of questions which you think are important.

\*\*\*\*\*  
\* A \*  
\*\*\*\*\*

1) WHAT DOES "BPI" STAND FOR? (E.G., 800 BPI; 1600 BPI)

-----

2) HOW DO YOU IDENTIFY THE OWNER OF A LISTING?

-----

3) WHAT IS USED TO CLEAN OUR TAPES DRIVES?

-----

4) WHAT IS THE MAIN PURPOSE OF THE DISC?

-----

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5) WHAT IS THE MAIN PURPOSE OF THE LINEPRINTER?

-----

-----

6) WHAT IS THE MAIN PURPOSE OF THE TAPE DRIVE?

-----  
-----

7) ON AN UPPER/LOWER CASE LINEPRINTER, WHICH SIDE OF THE PAPER IS USUALLY PRINTED ON?

-----

\*\*\*\*\*  
\* B \*  
\*\*\*\*\*

1) WHAT COMMAND DISPLAYS ALL PENDING =REPLY MESSAGES?

-----

2) WHAT IS THE COMMAND USED TO ANSWER PENDING REQUESTS?

-----

3) WHAT DOES "PIN" STAND FOR?

-----

4) =SHOWJOB WAIT,N                      WHAT DOES THE "N" STAND FOR?

-----

5) =SHOWJOB @.USERNAME.ACCOUNTNAME            IS THIS A VALID  
COMMAND? IF NOT HOW WOULD YOU MAKE IT VALID?

-----

-----

6) WHAT COMMAND WILL SUMMARIZE INFORMATION REGARDING JOB/  
SESSION ACTIVITY?

-----

7) WHAT COMMAND SHOWS ONLY THOSE JOBS/SESSIONS THAT ARE  
EXECUTING?

-----

8) WHAT COMMAND DISPLAYS STATUS INFORMATION ABOUT INPUT  
DEVICEFILES?

-----

9) WHAT COMMAND IS A REQUEST FOR ALL INPUT SPOOLED DEVICE-  
FILES ONLY?

---

10) WHAT COMMAND WILL SHOW STATUS INFORMATION ABOUT OUTPUT  
DEVICEFILES?

---

11) WHAT COMMAND WILL SHOW YOU STATUS INFORMATION ABOUT ALL  
DEFERRED, READY TO PRINT OUTPUT DEVICEFILES ONLY?

---

12) WHAT COMMAND DEFINES ACCEPTABLE INPUT PRIORITIES?

---

13) WHAT COMMAND DEFINES ACCEPTABLE PRIORITIES FOR OUTPUT  
SPOOLED FILES?

---

14) WHAT COMMAND SETS CONTROLS ON THE NUMBER OF CONCURRENTLY  
RUNNING JOBS/SESSIONS?

---

15) WHAT COMMAND ALLOWS YOU TO DISABLE A USER'S ABILITY  
TO SUBMIT JOB/SESSION AND OR DATA STREAMS?

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\* C \*  
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1) WHAT COMMAND ALLOWS YOU TO SUSPEND AN EXECUTING JOB?

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2) CAN SESSIONS BE SUSPENDED? IF SO HOW?

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3) WHAT COMMAND ALLOWS A SUSPENDED JOB TO BEGIN EXECUTING  
AGAIN?

---

- 4) WHAT COMMAND ALLOWS YOU TO SEND A MESSAGE TO ALL SESSIONS?  
-----
- 5) WHAT COMMAND ALLOWS YOU TO SEND A MESSAGE TO ALL NON-QUIET SESSIONS?  
-----
- 6) WHAT IS THE PROMPT CHARACTER FOR THE =WELCOME COMMAND?  
-----
- 7) HOW DO YOU GET OUT OF THE =WELCOME COMMAND?  
-----
- 8) WHAT COMMAND DISPLAYS INFORMATION FOR A PARTICULAR DEVICE, A CLASS OF DEVICES, OR ALL DEVICES?  
-----
- 9) WHAT COMMAND STOPS HEADER/TRAILER OUTPUT TO A DEVICE?  
-----
- 10) WHAT COMMAND RESUMES HEADER/TRAILER OUTPUT TO A DEVICE?  
-----
- 11) WHAT COMMAND GIVES YOU THE CURRENT SYSTEM TIME?  
-----
- 12) WHAT COMMAND IS USED TO LOGICALLY DISMOUNT A PRIVATE VOLUME SET OR CLASS?  
-----
- 13) WHAT COMMAND WILL DISPLAY INFORMATION ABOUT ALL DISC DRIVES CONFIGURED ON THE SYSTEM?  
-----
- 14) WHAT IS THE PROPER COMMAND TO MOUNT A PRIVATE VOLUME SET DEFINITION (VOLUMES) IN THE FINANCE GROUP WITHIN THE REVISION ACCOUNT?  
-----
- 15) IF YOU WANTED TO MOUNT A THIRD GENERATION OF THAT PARTICULAR VOLUME, WHAT WOULD BE ADDED TO THE PREVIOUS =MOUNT COMMAND?  
-----

16) WHICH VMOUNT COMMAND GIVES YOU THE LEAST AMOUNT OF CONSOLE INTERVENTION?

-----

17) IF YOU WANT TO FIND OUT WHICH PRIVATE VOLUME USERS ARE ON THE SYSTEM, WHICH CONSOLE COMMAND WOULD YOU ISSUE?

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\* D \*  
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LDEV #	DEVICE TYPE	DEVICE CLASS
*****	*****	*****
18	CARD READER	CARD
6	LINE PRINTER	FASTLP
11	LINE PRINTER	SLOWLP
10	MAG TAPE	JOBTAPE
57	PAPER TAPE PUNCH	PTPN
58	PAPER TAPE READER	PTPR
30	PLOTTER	PLOT

USING THE ABOVE TABLE ANSWER THE FOLLOWING QUESTIONS:

1) GIVE THE COMMAND TO SPOOL THE CARDREADER.



-----

2) GIVE THE COMMAND TO SPOOL FASTLP.

-----

3) GIVE THE COMMAND TO SPOOL THE MAG TAPE FOR INPUT.

-----

4) WHAT ARE THE THREE POSSIBLE STATES OF AN INPUT SPOOLFILE?

-----  
-----  
-----

5) WHAT ARE THE THREE POSSIBLE STATES OF AN OUTPUT SPOOLFILE?

-----

-----  
-----  
6) WHAT STATE MUST AN OUTPUT SPOOLFILE BE IN BEFORE YOU CAN ALTER ITS PRIORITY?

-----  
-----  
7) IF YOU RECEIVED NUMEROUS SPOOLEE I/O MESSAGES FROM THE LINEPRINTER, WHAT TYPE OF PROBLEM WOULD YOU SUSPECT?

-----  
-----  
8) GIVE THE COMMAND TO STOP SPOOLING ON THE PLOTTER.

-----  
-----  
9) WHAT COMMAND WILL STOP THE CREATION OF ANYMORE SPOOLED DEVICE FILES ON SLOWLP, BUT WILL ALLOW THE PHYSICAL DEVICE TO CONTINUE PRODUCING OUTPUT?

-----  
-----  
10) WHAT COMMAND WILL SUSPEND OUTPUT SPOOLING OF THE PAPER TAPE PUNCH, BUT ALLOWS THE SPOOLING PROCESS TO THE PAPER TAPE PUNCH TO CONTINUE?

-----  
-----  
11) THE PAPER HAS JAMMED IN FASTLP ON AN ACTIVE LISTING. WHAT COMMAND SHOULD YOU USE AFTER YOU FIX THE PAPER?

-----  
-----  
12) A LISTING ACTIVELY PRINTING ON SLOWLP IS NO LONGER NEEDED. WHAT COMMAND DO YOU USE TO GET RID OF IT BEFORE IT FINISHES PRINTING?

-----  
-----  
13) WHAT COMMAND ALLOWS YOU TO ALTER ATTRIBUTES OF OUTPUT SPOOLING FILES?

-----  
-----  
14) WHAT COMMAND ALLOWS YOU TO ALTER ATTRIBUTES OF JOBS IN THE WAIT QUEUE?

- 15) CAN YOU ALTER THE ATTRIBUTES OF EXECUTING JOBS WITH THE SAME COMMAND?
- 
- 16) WHAT COMMAND ALLOWS YOU TO DELETE ANY READY DEVICEFILE?
- 
- 17) WHAT COMMAND ALLOWS YOU TO REMOVE A DEVICE FROM NORMAL SYSTEM USE?
- 
- 18) WHICH COMMAND DISALLOWS JOBS/SESSIONS AND/OR DATA ON THE CARD READER?
- 
- 19) WHICH COMMAND ALLOWS YOU TO RESUME JOBS/SESSIONS AND OR DATA ON THE CARD READER?
- 
- 20) WHAT COMMAND REMOVES THE FASTLP FROM NORMAL SYSTEM USE?
- 
- 21) WHAT COMMAND RETURNS THE SLOWLP BACK TO NORMAL SYSTEM USE ASSUMING THAT IT IS NOW UNAVAILABLE TO THE SYSTEM? ALSO GIVE THE COMMAND TO SPOOL IT.
- 
- 
- 22) WHAT ARE THE LOWER AND UPPER LIMITS OF THE =JOBFENCE COMMAND?
- 
- 23) WHAT DOES THE =LOGOFF COMMAND ACCOMPLISH?
- 
- 
- 24) HOW DO YOU OPEN A MULTIPOINT LINE FOR MULTIPOINT TERMINAL USAGE?
-

25) WHAT COMMAND WILL CLOSE THE MULTIPOINT LINE?

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\*\*\*\*\*  
\* E \*  
\*\*\*\*\*

1) WHAT COMMAND ALLOWS THE THE OPERATOR TO USE THE CONSOLE AS A USER TERMINAL?

-----  
2) A USER HAS JUST STREAMED A JOB THAT YOU WISH TO REMOVE FROM THE SYSTEM BEFORE IT STARTS EXECUTING. IT IS CURRENTLY IN THE WAIT QUEUE. HOW DO YOU GET IT OFF THE SYSTEM?

-----  
3) A USER IS LOGGED ON TO A TERMINAL (LDEV #40) BUT IS LOCKED OUT. NO COMBINATION OF CONTROL KEY SEQUENCES WILL FREE THE DEVICE FROM LOCKOUT. WHAT COMMAND SHOULD BE ISSUED FROM THE CONSOLE TO FREE THE DEVICE?

-----  
4) WHICH COMMAND DISPLAYS INFORMATION ABOUT THE SCHEDULING OF PROCESSES ON THE SYSTEM?

-----  
A) (A1) DORMANT (A2) WAITING (A3) RUNNING  
B) Q PIN JOBNUM Q PIN JOBNUM Q PIN JOBNU  
C) L 4 C U26 #S2 L 3  
D) L 5 C U23 #S2 C U24 #S2  
E) L 6 C U25 #S2  
F) L 7 D U30 #J5  
G) L 10  
H) L 11  
I) L 12  
J) L 13  
K) L 14  
L) L 15  
M) C M16  
N) D M17  
O) C M20  
P) C U21 #S1  
Q) C U22 #S2  
R) D M27

USING THE ABOVE EXAMPLE ANSWER THE FOLLOWING QUESTIONS. PLEASE NOTE ROWS (A-R) AND COLUMNS (A1-A3) WHEN ANSWERING QUESTIONS.



5) WHAT DOES DORMANT MEAN?

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---

6) WHAT DOES "L 4" MEAN IN ROW/COLUMN (C/A1)?

---

---

7) WHAT DOES WAITING MEAN?

---

---

8) WHAT DOES RUNNING MEAN?

---

---

9) WHAT DOES "C U24 #S2" MEAN IN (D/A3)?

---

---

10) WHAT DOES "D M27" MEAN IN (R/A1)?

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---

11) WHY ISN'T THERE A #S OR #J FOR (C/A3)?

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\* F \*  
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(SOME QUESTIONS IN THIS SET REFER TO THE DRAWING OF THE  
SYSTEM CONTROL PANEL IN SECTION 2 OF THE CONSOLE OPERATOR'S  
GUIDE - FIGURE 2-1)

1) WHICH SWITCH RESETS THE CIRCUITS OF THE CPU?

-----

2) WHICH SWITCH DISABLES AND ENABLES THE CONTROL PANEL FOR USE?

-----

3) WHICH SWITCH DISABLES OR ENABLES THE AUTO RESTART SYSTEM PROGRAM IN THE EVENT OF A POWER FAILURE?

-----

4) WHAT IS THE PURPOSE OF THE "CURRENT INSTRUCTION REGISTER"?

-----

-----

5) WHICH LIGHTS COME ON IN THE EVENT OF AN IRRECOVERABLE SYSTEM ERROR ENCOUNTERED BY HARDWARE?

-----

6) WHAT DOES IT MEAN WHEN THE RUN LIGHT IS LIT?

-----

-----

7) WHAT LIGHTS SHOULD BE ON IN THE SWITCH REGISTER TO BRING THE SYSTEM UP FROM DISC? SYSTEM DISC DRT=17.

-----

8) AFTER THE DRT IS IN THE SWITCH REGISTER, WHAT SEQUENCE OF BUTTONS DO YOU PUSH ON THE PANEL?

-----

-----

9) WHAT IS THE PURPOSE OF THE BATTERY STATUS LIGHT?

-----

-----

10) THE SYSTEM JUST CRASHED. WHAT IS THE COMPLETE PROCEDURE FOR DUMPING AND WARM STARTING? BE EXPLICIT. SYSTEM DISC DRT=4, SYSTEM TAPE DRT=6.

-----



WHAT IS THE CORRECT COMMAND TO SYSDUMP WITH TAPE AND LISTFILE?

-----  
6) CAN OTHER USERS BE ON THE SYSTEM DURING SYSDUMP?

-----  
7) IF YOU MAKE CHANGES DURING A SYSDUMP DO THE CHANGES TAKE PLACE ON THE SYSTEM? EXPLAIN.

-----  
-----  
-----  
8) IF YOU WANT A CURRENT COPY OF THE I/O CONFIGURATION, HOW CAN YOU ROUTE IT TO THE LINEPRINTER WITHOUT DUMPING MPE TO TAPE? GIVEN: FILE OUT;DEV=LP.

-----  
-----  
9) WHAT IS THE CORRECT WAY TO PERFORM A SYSDUMP, TO TAPE, OF ALL PUB.SYS FILES?

-----  
-----  
10) A COMPLETE SYSDUMP WAS TAKEN FRIDAY 9/15/78. WE WANT TO BACK UP ALL FILES MODIFIED SINCE THAT DATE. WHAT DATE DO WE GIVE FOR DUMP DATE? IT IS NOW 9/20/78.

-----  
11) HOW OFTEN DO WE TAKE A COMPLETE SYSDUMP?

-----  
12) OTHER THAN COMPLETES, HOW OFTEN DO WE USUALLY TAKE A SYSDUMP?

13) HOW OFTEN DO WE USUALLY BACK UP THE FILES WHICH ARE ON PRIVATE VOLUMES?

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14) WHAT CAPABILITY DO YOU NEED TO USE THE COMMAND :SYSDUMP?

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DEV #	DRT #	U N	C H A T N E	SUB TYPE	TERM TYPE	REC SPEED	REC WIDTH	OUTPUT DEV	MODE	DRIVER NAME	DEV CLASS
1	4	0	0	0	8		128	0		IOMDISC1	SPOOL SYSDISC
2	5	0	1	0	3		128	0		*IOMDISC0	SP DI
3	5	1	1	0	3		128	0		*IOMDISC0	SP DI
6	14	0	0	32	0		66	0	S	IOLPRT0	LP OL
7	6	0	0	24	0		128	0		IOTAPE0	TA
8	6	1	0	24	0		128	0		IOTAPE0	TA
9	6	2	0	24	0		128	0		IOTAPE0	TA
10	6	3	0	24	0		128	LP	JA	IOTAPE0	JO
20	7	0	0	16	0	11	??	40	20	JAID	IOTERM0 CO
21	7	1	0	16	0	4	??	36	21	JAID	IOTERM0 FA
22	7	2	0	16	1	??	??	80	22	JAID	IOTERM0 DA
23	7	3	0	16	0	6	??	36	23	JAID	IOTERM0 FA
24	7	4	0	16	0	4	??	36	24	JAID	IOTERM0 FA
25	16	0	0	19	3			0	0	CSHBSC0	HS
26	#25	0	0	41	0			128	0	IODS0	HD
27	#25	0	0	16	0	??	??	36	27	J ID	IODSTRM0 DST
28	#25	1	0	16	0	??	??	36	28	J ID	IODSTRM0 DST
29	#25	2	0	16	0	??	??	36	29	J ID	IODSTRM0 DST
30	#25	3	0	16	0	??	??	36	30	J ID	IODSTRM0 DST

LDN	PM	PRT	LCL MOD	TC	RCV TMOUT	LCL TMOUT	MODE	TRANSMIT SPEED	TM	BUFFER SIZE	D C	DRIVER OPTIONS
16	8	1	1	1	20	60		C 250000	1	576	N	0

ALL QUESTIONS PERTAIN TO THE ABOVE EXAMPLE.

1) WHAT DOES THE "\*" MEAN ON LDEV#2 & 3 UNDER DRIVER NAME?

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2) WHAT DOES THE "S" MEAN ON LDEV#6 JUST BEFORE DRIVER NAME?

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3) WHAT DOES THE "??" MEAN ON LDEV#22 UNDER TERM TYPE?

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4) WHAT DOES THE "#25" MEAN ON LDEV#26-30 UNDER DRT?

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5) WHAT DOES THE "J" STAND FOR UNDER MODE?

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6) WHAT DOES THE "A" STAND FOR UNDER MODE?

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7) WHAT DOES THE "I" STAND FOR UNDER MODE?

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8) WHAT DOES THE "D" STAND FOR UNDER MODE?

9) HOW DO YOU DELETE A DEVICE FROM THE SYSTEM?

10) WHY IS LDEV#6'S RECORD WIDTH ONLY 66?

11) WHY IS LDEV#10 LISTED AS "JA" UNDER MODE?

12) IF THE ENTRY FOR LDEV #6 IS REENTERED, DO OTHER STEPS HAVE TO BE ACCOMPLISHED IN THE I/O CONFIGURATION LISTING? IF SO, WHAT ARE THEY?

FOR EACH OF THE NEXT FEW QUESTIONS, LIST THE ANSWER ON A SINGLE LINE.

13) ADD DEVICE 31 TO DRT 7. IT IS A 2644A.

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14) ADD A CARDREADER (IOCDRD0) TO THE SYSTEM: DRT=8,  
LDEV#34, TYPE=18, AND SUB TYPE=1.

-----

15) ADD LDEV#35 TO THE SYSTEM. IT WILL BE A PSUEDO TERMINAL  
FOR LDEV#25.

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THE NEXT FEW QUESTIONS CONCERN OTHER CHANGES UNDER SYSDUMP.  
PLEASE INDICATE UNDER WHAT CATEGORY (DISC ALLOCATION CHANGES,  
ETC.) THESE CHANGES CAN BE MADE OR REPLY YES OR NO WHERE  
APPLICABLE.

16) CAN YOU CHANGE THE MAXIMUM # OF CONCURRENT RUNNING  
SESSIONS UNDER SYSDUMP?

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17) CAN YOU CHANGE THE # OF SECONDS ALLOWED FOR LOGON  
UNDER SYSDUMP?

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18) CAN YOU CHANGE THE SIZE OF VIRTUAL MEMORY UNDER SYSDUMP?  
IF NOT, WHEN CAN YOU?

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19) UNDER WHAT CATEGORY CAN YOU GET A LIST OF THE CURRENT  
VOLUME TABLE?

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20) CAN YOU DELETE A VOLUME DURING SYSDUMP? IF NOT WHEN  
CAN YOU?

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21) CAN YOU ADD A VOLUME DURING SYSDUMP? IF NOT WHERE CAN YOU ADD ONE?

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22) UNDER WHAT CATEGORY CAN YOU ADD A LINEPRINTER TO THE SYSTEM?

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23) UNDER WHAT CATEGORY CAN YOU REPLACE A DRIVER NAME?

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1) DESCRIBE A COLD LOAD. WHAT IS ITS PURPOSE?

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2) DESCRIBE AN UPDATE. WHAT IS ITS PURPOSE?

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3) DESCRIBE A RELOAD. WHAT IS ITS PURPOSE?

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4) IF A RELOAD IS ABORTED, CAN YOU COLD LOAD TO BRING THE SYSTEM UP? IF NOT, WHAT CAN YOU DO?

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5) IF A COLD LOAD IS ABORTED, CAN YOU COOL START? IF NOT, WHAT CAN YOU DO?

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MPE COMPONENT	WARMSTART	COOLSTART	UPDATE	COLD LOAD	RELOAD
MPE PROGS. & SYSTEM LIBRARY					
I/O, SYS CONFIG AND SYS PARMS					
ACCOUNTING INFO, FILE DIRECTORY VOLUME TABLE AND USER FILES					
SPOOFILES & JOBS					

6) IN THE TABLE ABOVE, FILL IN THE BOXES WITH TAPE, DISC, OR N/A. UNDER EACH TYPE OF STARTUP, FILL IN WHERE THE PARTICULAR MPE COMPONENTS WILL BE INITIALIZED.

7) DESCRIBE THE SPREAD OPTION OF RELOAD.

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8) DESCRIBE THE COMPACT OPTION OF RELOAD.

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9) DESCRIBE THE RESTORE OPTION OF RELOAD.

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10) DESCRIBE THE ACCOUNTS OPTION OF RELOAD.

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11) DESCRIBE THE NULL OPTION OF RELOAD.

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12) UNDER WHICH KINDS OF STARTUP CAN YOU RECOVER LOST DISC SPACE?

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13) CAN YOU CHANGE THE DIRECTORY SIZE ON A COLD LOAD? IF NOT WHERE CAN YOU CHANGE IT?

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14) CAN YOU CHANGE THE VIRTUAL MEMORY SIZE ON A COOL START?  
IF NOT WHERE CAN YOU CHANGE IT?

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\* J \*  
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1) YOU WANT A COPY IN STORE FORMAT OF ALL THE FILES IN  
PUB.SYS AND PUB.ACCOUNT WITH A LINEPRINTER LISTING  
OF THE FILES THAT YOU PUT ON THE TAPE.

A) UNDER WHAT NAME WOULD YOU LOGON?

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B) WHAT FILE EQUATIONS ARE NEEDED?

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C) WHAT IS THE ENTIRE COMMAND?

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2) SOME FILES WERE PURGED OFF THE DISC BUT YOU HAVE A BACK UP  
TAPE. YOU AREN'T SURE IF ALL OF THE FILES ON THE TAPE ARE  
THE MOST CURRENT VERSION OF THE FILES. SOME OF THE FILES  
ON THE TAPE DIDN'T GET PURGED AND HAVE SINCE BEEN UPDATED.  
THERE ARE TOO MANY FILES TO SELECTIVELY PICK OUT THE ONES  
YOU NEED. THERE ARE THREE ACCOUNTS ON THE TAPE, ADMIN,  
SPLII, AND SUPPORT. YOU WANT A LISTING ON THE LINEPRINTER  
AND YOU DON'T WANT TO DESTROY THE FILES ON THE DISC.

A) UNDER WHAT NAME WOULD YOU LOGON?

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B) WHAT FILE EQUATIONS ARE NEEDED?

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C) WHAT IS THE ENTIRE COMMAND?

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3) WHAT COMMAND LOADS A PROGRAM WITHOUT RUNNING IT?

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4) WHAT COMMAND REMOVES A PROGRAM PREVIOUSLY ALLOCATED?

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5) WHAT COMMAND INITIATES A JOB ON THE SYSTEM?

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6) WHAT COMMAND INITIATES A SESSION ON THE SYSTEM?

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7) BRIEFLY, WHAT IS DS/3000?

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8) WRITE THE USER DIALOGUE TO LOGON TO ONE SYSTEM AND,  
USING DS/3000, TO LOGON TO A CONNECTED SYSTEM.  
LINE# 70.

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9) WHAT IS THE ORIGINAL SYSTEM CALLED WHEN USING DS/3000?

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10) WHAT IS THE SECOND SYSTEM OR SYSTEMS CALLED WHEN USING  
DS/3000?

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11) WHAT IS THE CONSOLE COMMAND TO BRING UP DS/3000 ON  
LDEV# 70?

-----

12) WHAT IS THE CONSOLE COMMAND TO HALT USERS FROM  
USING DS/3000 ON LDEV# 71?

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13) CAN MULTIPLE USERS SHARE A SINGLE DS LINK TO A REMOTE  
COMPUTER?

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GIVEN THE FOLLOWING SITUATION, RESPOND TO QUESTIONS A AND B.

14) THE MOST CURRENT SET OF DAILY SYSDUMP TAPES CONSISTS OF TWO TAPES. THE MOST CURRENT SET OF COMPLETE SYSDUMP TAPES CONSISTS OF FIVE TAPES. YOU ARE RELOADING THE SYSTEM TO REPACK THE DISCS. NOTE THAT THE DAILY SET OF TAPES IS THE MOST CURRENT OF THE TWO SETS.

A) WHICH TAPES DO YOU START THE RELOAD WITH?

-----

B) YOU HAVE STARTED THE RELOAD AND YOU HAVE JUST MOUNTED THE SECOND TAPE. THE SYSTEM RESPONDS WITH "NOT A RELOAD TAPE, MOUNT NEXT TAPE". YOU KNOW THAT YOU MOUNTED THE CORRECT TAPE AND IT IS A RELOAD TAPE. WHAT IS THE BEST WAY TO GET THE SYSTEM UP WITH THE MOST CURRENT FILES, WITHOUT LOSING FILES?

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1) WHAT IS LOGGING?

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2) WHAT EFFECT IS THERE ON THE SYSTEM AS FAR AS PRIORITIES ARE CONCERNED WITH AND WITHOUT LOGGING ENABLED?

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3) CAN YOU CHANGE THE ASPECTS OF LOGGING? IF SO HOW?

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4) CAN YOU LIST LOGFILES? IF SO HOW?

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5) WHAT IS A LOAD MAP?

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6) WHEN CAN YOU GET A COPY OF THE CURRENT LOAD MAP : (WARMSTART, COOLSTART, COLD LOAD, UPDATE, RELOAD) ?

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6 (A) HOW ELSE CAN YOU GET A COPY OF THE LOAD MAP?

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6 (B) WHEN IS THE LOAD MAP FILE CHANGED?

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7) WHAT IS SPOOK?

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8) WHAT KINDS OF THINGS CAN YOU DO USING SPOOK?

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DEV/CL	DFID	JOBNUM	FNAME	STATE	FRM	SPACE	RANK	PRI	#C
LP	#04	#J2	\$STDLIST	OPENED		384			
LP	#01	#J1	\$STDLIST	READY		1024	2	8	2
31	#010	#S5	\$STDLIST	OPENED					
22	#02	#S2	\$STDLIST	OPENED					
SLOWLP	#011	#J3	POUT	READY		56	3	8	1
SLOWLP	#012	#J4	OFLE	ACTIVE		524	1	8	1

6 FILES:

- 1 ACTIVE
- 2 READY; INCLUDING 2 SPOOFLES, 0 DEFERRED
- 3 OPENED; INCLUDING 1 SPOOFLES
- 0 LOCKED; INCLUDING 0 SPOOFLES
- 4 SPOOFLES: 1988 SECTORS

OUTFENCE=2

GIVEN THE ABOVE SHOWOUT:

9) IF YOU WANT THE OUTPUT FROM JOBS #1 AND #3 ON TAPE SO THAT YOU CAN MOVE THEM TO ANOTHER SYSTEM FOR PRINTING. WHAT ARE

THE FILE EQUATIONS, LOGON DIALOGUES, AND COMMANDS NECESSARY TO PUT THE SPOOFLES ON TAPE.

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- 10) NOW YOU WANT TO GET THE SPOOFLES FROM TAPE ONTO THE NEW SYSTEM AND READY THEM FOR PRINTING. GIVE ALL EQUATIONS, LOGONS, AND COMMANDS NECESSARY TO PUT THE FILES ON THE SYSTEM.

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- 1) WHAT CAPABILITY IS NEEDED TO BUILD ACCOUNTS?

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- 2) GIVEN:

LOGON MANAGER.SYS  
:NEWGROUP X.ADMIN  
:NEWUSER SUE;HOME=X

IS THERE ANYTHING WRONG WITH THE ABOVE EXAMPLE? IF SO, WHAT?

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3) HOW WOULD THE COMMAND LOOK FOR BUILDING A NEW ACCOUNT WITH MGR AS THE MANAGER OF THE ACCOUNT AND 10,000 SECTORS OF DISC SPACE AS THE ACCOUNT DISC LIMIT?

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4) WHAT ARE THE DEFAULT CAPABILITIES FOR AN ACCOUNT?

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5) WHAT ARE THE DEFAULT CAPABILITIES FOR THE ACCOUNT MANAGER?

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6) WHAT ARE THE DEFAULT CAPABILITIES FOR A GROUP?

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7) WHAT ARE THE DEFAULT CAPABILITIES FOR NORMAL USERS?

-----

8) WHAT DO THESE ABBREVIATIONS REPRESENT?

SM = -----

AM = -----

AL = -----

GL = -----

DI = -----

OP = -----

SF = -----

ND = -----

PH = -----

DS = -----

MR = \_\_\_\_\_  
PM = \_\_\_\_\_  
CS = \_\_\_\_\_  
IA = \_\_\_\_\_  
BA = \_\_\_\_\_  
CV = \_\_\_\_\_  
UV = \_\_\_\_\_

9) WHAT CAPABILITY IS NEEDED TO PURGE ACCOUNTS?

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GIVEN :

ACCOUNT <<HELP>>

USERS <<SUE, ART, MARK, BILL, TOM, JOE>>

GROUPS <<PUB, DEKALB, PERERA, PHILLIPS>>

ACCOUNT MANAGER <<TOM>>

SUE-special capabilities <<REMOTE JOB ENTRY, PROCESS  
HANDLING, GROUP LIBRARIAN>>

ART-special capabilities <<MULTIPLE RINS>>

BILL-special capabilities <<ACCOUNT MANAGER, SYSTEM  
SUPERVISOR>>

SUE-group <<DEKALB>>

ART-group <<PERERA>>

BILL-group <<PHILLIPS>>

MARK-group <<PUB>>

TOM-group <<DEKALB>>

DEKALB-special <<ANYONE IN THE ACCOUNT SHOULD BE ABLE  
TO READ AND EXECUTE ANY FILES IN  
THE GROUP BUT NOTHING ELSE>>



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2) WHAT PROGRAM ALLOWS YOU TO CHECK THE ATTRIBUTES OF A FILE, USER, GROUP, OR ACCOUNT?

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3) WITHOUT USING THE ABOVE PROGRAM (QUESTION 2) WHAT COMMAND COULD YOU USE TO CHECK THE CPU SECONDS OF GROUP DEKALB? YOU ARE LOGGED ON AS MANAGER.SYS.

---

4) WHAT COMMAND WILL LIST ALL DISC SPACE USED FOR ALL GROUPS IN ACCOUNT HELP?

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5) WHAT IS THE PROGRAM THAT ALLOWS YOU TO COPY A DISC FILE TO A TAPE PUNCH?

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1) HOW DO YOU GET INTO THE BASIC SUBSYSTEM? HOW DO YOU GET OUT OF THE BASIC SUBSYSTEM?

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2) HOW DO YOU GET INTO THE COBOL SUBSYSTEM? HOW DO YOU GET OUT?

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3) HOW DO YOU GET INTO THE SPL SUBSYSTEM? HOW DO YOU GET OUT?

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4) HOW DO YOU GET INTO THE FORTRAN SUBSYSTEM? HOW DO YOU GET OUT?

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5) HOW DO YOU GET INTO THE APL SUBSYSTEM? HOW DO YOU GET OUT?

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6) THERE IS ONE WAY TO GET OUT OF ANY OF THE ABOVE SUBSYSTEMS (EXCEPT APL) WITH ONE COMMAND. WHAT IS THE COMMAND?

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7) WHAT PROGRAM DO WE RUN IF WE WANT TO ANALYZE THE LOG FILES?

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8) CAN LOG FILES BE PURGED USING THIS LOG FILE PROGRAM?

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9) GIVEN: LOG0533, LOG0534, LOG0535, & LOG0536. WE WANT TO ANALYZE ALL LOG FILES AND PURGE THEM. HOW WOULD YOU DO THIS?

PROGRAM NAME = \_\_\_\_\_

FIRST = \_\_\_\_\_

LAST = \_\_\_\_\_

PURGE LOG FILES = \_\_\_\_\_

WHAT RESPONSE DO YOU GIVE AFTER ALL EVENTS HAVE BEEN LISTED?

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10) DO YOU HAVE AN OPTION TO RUN AGAIN?

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11) WHAT COMMAND ALLOWS YOU TO SET THE CPU SECONDS & CONNECT MINUTES BACK TO ZERO FOR ALL ACCOUNTS?

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12) YOU ARE IN THE EDITOR AND YOU WANT TO DO A LISTF. WHAT DO YOU DO?

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13) WHAT COMMAND LETS YOU CHANGE THE BAUD RATE OF YOUR TERMINAL TO 1200 CHARACTERS PER SECOND?

-----

14) WHAT COMMAND ALLOWS YOU TO SEND A MESSAGE TO THE CONSOLE?

-----

15) WHAT COMMAND DO YOU USE IF YOU WANT TO SEE THE STATUS OF THE CURRENT LOGFILE?

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16) WHAT COMMAND DO YOU USE TO CHANGE TO THE NEXT LOG FILE?

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1) HOW MANY UDC FILES CAN BE LINKED FOR ANY ONE USER NAME?

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2) WHAT SYSTEM FILE IS MISSING IF USERS DO NOT HAVE THEIR UDC'S ACTIVE WHEN THEY LOGON?

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3) DOES A USER NEED TO COPY INTO HIS OWN ACCOUNT A COMMON UDC FILE THAT RESIDES IN PUB.SYS BEFORE USING IT?

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4) WHAT DOES "OPTION LOGON" IN A UDC FILE ACCOMPLISH?

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## ANSWERS

### A

1. bits per inch
2. identification information (O#, J#, S#, etc.) on header or trailer page
3. texpads (installation dependent)
4. store information
5. print data
6. alternate (less expensive) storage medium from disc
7. the unlined or white side

### B

1. =RECALL
2. =REPLY
3. process identification number
4. non-deferred
5. no =SHOWJOB JOB=@,username.accountname
6. =SHOWJOB STATUS
7. =SHOWJOB EXEC
8. =SHOWIN STATUS
9. =SHOWIN SP
10. =SHOWOUT STATUS
11. =SHOWOUT READY,D
12. =JOBFENCE
13. =OUTFENCE
14. =LIMIT
15. =LIMIT 0,0 and =STREAMS OFF

### C

1. =BREAKJOB
2. no
3. =RESUMEJOB
4. =WARN@
5. =TELL@
6. #
7. carriage return, twice
8. =SHOWDEV LDEV,classname
9. =HEADOFF
10. =HEADON
11. =SHOWTIME
12. =DISMOUNT.v\$name.group.account
13. =DSTAT ALL
14. =MOUNT VOLUMES.FINANCE.REVISION
15. ;GEN=3
16. =VMOUNT ON,AUTO
17. =VSUSER

## D

1. =SPOOL 18,STARTIN
2. =SPOOL 6,STARTOUT
3. =SPOOL 10,STARTIN
4. active  
ready  
opened
5. active  
ready  
opened
6. ready, opened or locked by SPOOK
7. hardware
8. =SPOOL 30,STOP
9. =SPOOL 11,SHUTQ
10. =SPOOL 57,WAIT
11. =SPOOL 6,RESET
12. =SPOOL 11,DELETE
13. =ALTFILE
14. =ALTJOB
15. no
16. =DELETE
17. =DOWN
18. =REFUSE 18
19. =EXCEPT 18
20. =DOWN6
21. =UP11 SPOOL 11,STARTOUT
22. 0 and 14
23. aborts all jobs/sessions and prevents further logons of non-HIPRI jobs/sessions
24. =MPLINE #,OPEN
25. =MPLINE #,SHUT

## E

1. =SESSION
2. =ABORTJOB #JXXX
3. =ABORTIO 40
4. =SHOWQ
5. processes have no main memory resources and are not waiting for the CPU
6. process is in a linear queue and the pin # is 4
7. process is in a long I/O wait (terminal read)
8. processes require the CPU in order to continue
9. pin #24 is running in the C queue for session #S2; "U" means user process
10. pin #M27 is job/session main process in D queue
11. any pin without a #S or #J number is an MPE system process - pin 3 is for PROGENITOR which executes commands from the console operator and which is in the running state while it completes the =SHOWQ

## F

1. CPU reset switch on inside of front panel
2. DSBL/ENBL switch on inside of front panel
3. PF/ARS - DSBL/ENBL
4. under halt mode:
  - (a) halt code (halt instruction bits 12-13) or,
  - (b) the amount of memory dumped when the DUMP switch has been pressed
- under run mode: nothing specific
5. system halt
6. system is running
7. 12,13,14,15
8. enable/load-run
9. indicate battery status
10. (a) mount tape on unit 0
  - (b) press ENABLE/DUMP
  - (c) wait till tape is rewound (series III only) or stops moving (series II)
  - (d) verify that all memory has dumped by checking the value in the CIR
  - (e) turn on bit 15 (only)
  - (f) press ENABLE/LOAD
  - (g) press RUN
  - (h) press CR on the console
  - (i) answer appropriate questions
11. no, only a warmstart
12. device reference table (the hardware address of the controller)

## G

1. sysdump
2. 0
3. 9/9/99
4. yes
5. :SYSDUMP \*IN,\*OUT then answer "yes" to to the question, "LIST FILES?"
6. yes, but any files being accessed during sysdump (except program files being executed or files open with READ access only) will not be backed up
7. no, the changes are recorded on the dump tape which must then be cold loaded into the system before the changes take effect
8. SYSDUMP \$NULL,\*OUT
9. fileset @.PUB.SYS - in sysdump
10. 9-15-78
11. depends on your installation
12. depends on your installation
13. depends on your installation

## H

1. the driver will reside permanently in main memory
2. this device is initially spooled
3. carriage return was hit for default
4. these pseudo terminals reference LDEV25 which is DRT 16
5. accept jobs/sessions
6. accept data
7. interactive
8. duplicative - all input to a terminal will be echoed by the software
9. during sysdump, enter the DRT# of the device to be deleted. when sysdump inquires "DRT # ?", enter 0
10. this printer has 132 print columns, 66 is the number of words
11. it is a tape drive configured as job/data accepting
12. yes, ldev 10 would have to be reentered (as would any entry for a ldev with the device class LP) because changing the ldev #6 entry causes the current entry for this device to first be deleted and then reentered. since it is the only entry with the device class LP, all other entries requiring LP as the output device are also deleted during the change.
13. 31 7 5 0 16 0 10 40 JAID IOTERM0 T2644
14. 34 8 0 0 18 1 cr 40 JA IOCRO0 CARD
15. 35 #25 5 0 16 0 36 35 JID IOPSTRM0 STERM
16. yes, miscellaneous configuration changes
17. yes, miscellaneous configuration changes
18. yes, disc allocation changes; however, the actual change on the system will take effect only after reload
19. disc allocation changes
20. the change can be made during configuration; however, the change will take effect only after a reload
21. yes, but the change must be cold loaded into the system
22. I/O configuration changes
23. I/O configuration changes

## I

1. allows modification of the system configuration while retaining user files. its purpose is to load the MPE system using system files, system parameters, and the I/O device configuration from tape
2. cold loads the system from magtape or serial disc. the system files come from a backup medium. I/O configuration, directory, accounting information, and system parameters come from the system disc. user files remain undisturbed
3. cold loads MPE, all user files, the I/O configuration and system parameters
4. no - must be reloaded
5. no - coldstart update or reload
6. n/a | n/a | tape | tape | n/a(\*)

n/a	n/a	n/a	tape	tape
n/a	n/a	n/a	n/a	tape
disc	n/a	n/a	n/a	n/a

(\*) brought in only if the system disc volume label is different between the tape and the system disc. if reloading, then update or coldstart after the reload is complete.

7. an attempt is made to put the file back on a disc in the same device class as it was originally created. if this fails, an attempt is made to replace the file on a disc of the same type and subtype. if this fails, an attempt is made to put the files on any disc in device class (disc). if this fails, a message is printed and the file is not reloaded. in each of these attempts files are spread among similar discs.
8. MPE attempts to place the file on the same volume from which it came. if this fails, the SPREAD option is used.
9. attempts to place files back on the same volume and at the same location from which they came
10. creates a directory from the input medium, and loads the system files, (drivers). no user files are loaded
11. MPE creates a null directory and no user files are copied to the disc
12. coolstart, cold load, update
13. no, only on a reload
14. no, reload option only

J



1. a. manager.sys  
b. FILE T;DEV=TAPE  
FILE SYSLIST;DEV=LP  
c. :STORE @.PUB.SYS,@.PUB.ACCOUNT;\*T;SHOW
2. a. manager.sys  
b. FILE T;DEV=TAPE  
FILE SYSLIST;DEV=LP  
c. RESTORE \*T;@.@.ADMIN,@.@.SPLII,@.@.SUPPORT;KEEP;SHOW
3. :ALLOCATE
4. :DEALLOCATE
5. :JOB
6. :HELLO
7. a combination of hardware and software which enables communication between HP computers
8. :HELLO username.acctname  
:DSLIME 70  
:HELLO username.acctname  
:REMOTE  
#
9. local session
10. remote session
11. =DSLIME 70,OPEN

12. =DSLIN 71,CLOSE
13. yes, provided the first user does not specify exclusive access
14. (a) the current set of daily sysdump tapes  
 (b) reload with accounts option only and then,
  - (1) :RESTORE @.@.@ (using daily tapes)
  - (2) :RESTORE @.@.KEEP (using complete sysdump tapes)

K

1. logging is a procedure for recording the usage of system resources by accounts, groups, and users on a job or session basis
2. with logging, job input and listing output priorities are 8; without logging they are 13
3. yes, during a sysdump
4. yes, by running LISTLOG2.PUB.SYS
5. a load map displays the correspondences between MPE code segments and programs and code segment table (CST) entries
6. coolstart, coldstart, update, reload
  - (6a) using FCOPY or EDITOR
  - (6b) the loadmap file is rebuilt each time you update, cold load, or reload from magnetic tape
7. SPOOK is a utility program which allows one to interrogate and operate on spooled devicefiles (spoolfiles) created and maintained by MPE
8. list contents of a spoolfile, delete a spoolfile, store or restore spoolfiles, modify spoolfiles
9. :HELLO MANAGER.SYS  
 :RUN SPOOK  
 >01,11;\*T
10. :HELLO MANAGER.SYS  
 :FILE T;DEV=TAPE  
 :RUN SPOOK  
 >INPUT @.@;\*T

L

1. system manager
2. yes, you must logon as account manager to the account for which you are creating a new group or user
3. :NEWACCT MANAGER,MGR;FILES=10000
4. am, al, gl, sf, nd, ia, ba
5. am, al, gl, sf, nd, ia, ba
6. ia, ba
7. sf, nd, ia, ba
8. system manager  
 account manager  
 account librarian  
 group librarian  
 diagnostician  
 system supervisor  
 save files - permanent

non-sharable device  
 process handling  
 extra data segments  
 multiple rins  
 privileged mode  
 communications systems  
 interactive access  
 batch access  
 create private volumes  
 use private volumes  
 9. system manager

M

1. :NEWACCT HELP,TOM;FILES=5000;CAP=AM,AL,GL,&  
 :OP,SF,ND,IA,BA,CS,PH,MR;PASS=ME  
 :NEWGROUP DEKALB;FILES=3000;ACCESS=(R,X:GU)  
 :NEWGROUP PERERA;FILES=3000;PASS=FIND  
 :NEWGROUP PHILLIPS;FILES=3000  
 :NEWUSER SUE;HOME=DEKALB;PASS=NO;CAP=IA,BA,SF,ND,CS,&  
 :PH,GL  
 :NEWUSER ART;HOME=PERERA;CAP=IA,BA,MR,SF,ND  
 :NEWUSER MARK;HOME=PUB  
 :NEWUSER BILL;HOME=PHILLIPS;CAP=IA,BA,SF,ND,AM,OP  
 :NEWUSER JOE;HOME=PUB  
 :ALTUSER TOM;HOME=DEKALB;PASS=WHITNEY;CAP=AM,SF,ND,IA,BA  
 :ALTGROUP PUB;FILES=1000;ACCESS=(R,X:ANY;W,A,L,S,:AL,GU)  
 2. LISTDIR2.PUB.SYS  
 3. :REPORT DEKALB,HELP  
 4. :REPORT @.HELP  
 5. FCOPY.PUB.SYS

N

1. :BASIC  
 >EXIT  
 2. :COBOL  
 : return or :EOD return  
 3. :SPL  
 : return or :EOD return  
 4. :FORTRAN  
 : return or :EOD return  
 5. :APL  
 shift 9 OFF  
 6. :EOD return  
 7. LISTLOG2  
 8. yes  
 9. LISTLOG2  
 log0533  
 log0536  
 yes  
 press return for printout of all logging events requested  
 10. yes  
 11. :RESETACCT @  
 12. :LISTF

13. :SPEED 120,120
14. :TELLOP
15. :SHOWLOG
16. :SWITCHLOG

0

1. 3
2. COMMAND.PUB.SYS
3. no - unless you do not normally have read access to the file
4. the commands entered under this option are automatically executed each time the user logs on



# HEWLETT-PACKARD COMPUTER SYSTEMS COMMUNICATOR ORDER FORM

Please Print:

Name \_\_\_\_\_ Date \_\_\_\_\_

Company \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Country \_\_\_\_\_

HP Employee      Account Number \_\_\_\_\_      Location Code \_\_\_\_\_

**DIRECT SUBSCRIPTION**

Part No.	Description	Qty	List Price	Extended Dollars	Total Dollars
5951-6111	COMMUNICATOR 1000 (if quantity is greater than 1 discount is 40%)	_____	\$48.00	_____	_____
	TOTAL DOLLARS for 5951-6111			_____	_____
5951-6112	COMMUNICATOR 2000 (if quantity is greater than 1 discount is 40%)	_____	25.00	_____	_____
	TOTAL DOLLARS for 5951-6112			_____	_____
5951-6113	COMMUNICATOR 3000 (if quantity is greater than 1 discount is 40%)	_____	48.00	_____	_____
	TOTAL DOLLARS for 5951-6113			_____	_____

**BACK ISSUE ORDER FORM (cash only in U.S. dollars)**  
(subject to availability)

Part No.	Description	Issue No.	Qty	List Price	Extended Dollars	Total Dollars
5951-6111	COMMUNICATOR 1000	_____	_____	\$10.00	_____	_____
		_____	_____	10.00	_____	_____
		_____	_____	10.00	_____	_____
	TOTAL DOLLARS				_____	_____
5951-6112	COMMUNICATOR 2000	_____	_____	\$ 5.00	_____	_____
		_____	_____	5.00	_____	_____
		_____	_____	5.00	_____	_____
	TOTAL DOLLARS				_____	_____
5951-6113	COMMUNICATOR 3000	_____	_____	\$10.00	_____	_____
		_____	_____	10.00	_____	_____
		_____	_____	10.00	_____	_____
	TOTAL DOLLARS				_____	_____
TOTAL ORDER DOLLAR AMOUNT					_____	_____

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You will receive one copy of either COMMUNICATOR 1000, 2000, or 3000 as part of your contract. Indicate additional copies below and have your local office forward. Billing will be included in normal contract invoices.

Number of additional copies \_\_\_\_\_

**FOR HP USE ONLY**

**CONTRACT KEY**

-----  
 5951-6111 Number of additional copies \_\_\_\_\_  
 5951-6112 Number of additional copies \_\_\_\_\_  
 5951-6113 Number of additional copies \_\_\_\_\_

Approved \_\_\_\_\_

## HEWLETT-PACKARD COMMUNICATOR SUBSCRIPTION AND ORDER INFORMATION

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The following instructions are for customers who do not have Software Service Contracts.

1. Complete name and address portion of order form.
2. For new direct subscriptions (see sample below):
  - a. Indicate which COMMUNICATOR publication(s) you wish to receive.
  - b. Enter number of copies per issue under Qty column.
  - c. Extend dollars (quantity x list price) in Extended Dollars column.
  - d. Enter discount dollars on line under Extended Dollars. (If quantity is greater than 1 you are entitled to a 40% discount.\*)
  - e. Enter Total Dollars (subtract discount dollars from Extended List Price dollars).

\*To qualify for discount all copies of publications must be mailed to same name and address and ordered at the same time.

### SAMPLE

**DIRECT SUBSCRIPTION**

Part No.	Description	Qty	List Price	Extended Dollars	Total Dollars
5951-6111	COMMUNICATOR 1000 (if quantity is greater than 1 discount is 40%)	<u>3</u>	\$48.00	<u>\$144.00</u>	
				<u>57.60</u>	
	TOTAL DOLLARS for 5951-6111				<u>\$86.40</u>

3. To order back issues (see sample below):
  - a. Indicate which publication you are ordering.
  - b. Indicate which issue number you want (check availability in latest COMMUNICATOR).
  - c. Enter number of copies per issue.
  - d. Extend dollars for each issue.
  - e. Enter total dollars for back issues ordered.

All orders for back issues of the COMMUNICATORS are cash only orders (U.S. dollars only) and are subject to availability.

### SAMPLE

**BACK ISSUE ORDER FORM** (cash only in U.S. dollars)  
(subject to availability)

Part No.	Description	Issue No.	Qty	List Price	Extended Dollars	Total Dollars
5951-6111	COMMUNICATOR 1000	<u>X X</u>	<u>1</u>	\$10.00	<u>\$10.00</u>	
		<u>X X</u>	<u>2</u>	10.00	<u>20.00</u>	
				10.00		
	TOTAL DOLLARS					<u>\$30.00</u>

4. Domestic Customers: Mail the order form with your U.S. Company Purchase Order or check (payable to Hewlett-Packard Co.) to:

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Computer Systems COMMUNICATOR  
P.O. Box 61809  
Sunnyvale, CA 94088  
U.S.A.

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**HEWLETT  PACKARD**  
**CONTRIBUTED SOFTWARE**  
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 Street \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Country \_\_\_\_\_

Item No.	Part No.	Qty.	Description	List Price Each		Extended Total	

\*Tax is verified by computer according to your ZIP CODE. If no sales tax is added, your state exemption number must be provided: # \_\_\_\_\_ .  
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Domestic Customers: Cash required on all orders less than \$50.00. Mail the order form with your check or money order (payable to Hewlett-Packard Co.) or your U.S. Company Purchase Order to:

Sub-total		
Your State & Local Sales Taxes*		
Handling Charge	1	50
<b>TOTAL</b>		

**HEWLETT-PACKARD COMPANY**  
 Contributed Software  
 P.O. Box 61809  
 Sunnyvale, CA 94088

International Customers: Order through your local Hewlett-Packard Sales office. No direct mail order can be shipped outside the United States.

All prices domestic U.S.A. only. Prices are subject to change without notice.



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Do not order updates separately. Existing updates are automatically included in shipments. Only the current edition of a manual may be ordered.



**CORPORATE PARTS CENTER  
Direct Mail  
Parts and Supplies Order Form**

SHIP TO:

NAME _____	CUSTOMER REFERENCE # _____
COMPANY _____	TAXABLE ?? _____
STREET _____	CITY _____ STATE _____ ZIP CODE _____

Item No.	Check Digit	Part No.	Qty.	Description	List Price Each	Extended Total

<b>Special Instructions</b>  *Tax is verified by computer according to your ZIP CODE. If no sales tax is added, your state exemption number must be provided: # _____ If not, your order may have to be returned.  Check or Money Order, made payable to Hewlett-Packard Company, must accompany order.  When completed, please mail this form with payment to:	Sub-total		
	Your State & Local Sales Taxes*		
	Handling Charge	1	50
	<b>TOTAL</b>		

**HEWLETT-PACKARD COMPANY**  
Mail Order Department                      Phone: (415) 968-9200  
P.O. Drawer #20  
Mountain View, CA 94043

*Most orders are shipped within 24 hours of receipt. Shipments to California, Oregon and Washington will be made via UPS. Other shipments will be sent Air Parcel Post, with the exception that shipments over 25 pounds will be made via truck. No Direct Mail Order can be shipped outside the U.S.*









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